

MLS & Rules Committee

Meeting Minutes

May 14, 2026
LBOR Office

Attendance

The meeting opened with the committee's review of the previous meeting minutes and requested excused absences. **It was moved and seconded to approve the prior meeting's minutes (which a spelling correction for Cheri Drake), as well as the requested excused absence for Taylor LaRue. Motion Passed.**

Paragon System Support Challenges

Next, the committee discussed the current status of the Paragon Support System/Support Executive's turnover. Staff informed the committee that recent turnover (now with 3rd Support Executive since October 2025) has caused significant delay with implementation of MLS directed changes to the Paragon system. Paragon/ICE/Black Knight, the owner of Paragon, relocated their remote nationwide admin team to Jacksonville, Florida, and mandated that support employees no longer work remotely, requiring relocation or new hiring to fill roles. This has led to challenges with support representation. Staff have experienced difficulties with newly assigned support representatives and ultimately requested to be re-assigned to a new Support Executive, due to performance issues. A new support representative, Lexi from Provo, has been newly assigned to address LMLS ongoing issues.

SSM System Improvement Updates

Rob discussed improvements with their new SSM, noting that previous issues such as canceled open houses still showing in the system and removal of range fields from the October meeting have not been addressed. He explained that a new ticket has been created for the canceled open house issue and will be evaluated during software updates. The team is also working on a rule to ensure that when Limited Visibility Type (LVT) - Exclusive listings are converted to sold status, the sold types available should reflect the LVT type when the listing went under contract, rather than displaying all the Sold statuses as available options. This work order is in process and will be implemented, tested, and completed in the next 30 days.

The committee reinforced the importance of correctly recording the Sold status to retain accurate data, i.e., tracking listing Sold data for DOM and Sale Price vs Listing Price in order to compare statistical performance for a listing with an Exclusive LVT vs MLS Listing.

The committee also revisited the transition from Paragon Pro to Paragon Connect, with a two-year phase-out period planned for Paragon Pro.

Forms Committee – Rename the Withhold from MLS Addendum

The Committee briefly discussed the confusion around the form name/title for the Withhold from MLS Addendum. **It was moved and seconded to ask the Forms Committee to review and rename the form so that it more specifically speaks to dissemination of the listing on the MLS, rather than submittal of the listing to the MLS.** All listings, regardless of the Limited Visibility Type (LVT), must be submitted and are not actually withheld from the MLS. Instead, listings with an LVT of Exclusive are withheld from dissemination to other participants in the MLS. **Motion Passed.**

Facebook Share Tools Removal Discussion

The committee next discussed the social media sharing functionality in Paragon (Facebook and Twitter). Social media sharing has been disabled in Paragon due to concerns about agents sharing listings from other companies without permission, which violates Kansas Real Estate Commission advertising regulations. Staff informed the committee that this tool can now be configured to limit sharing to agents that are from within the listing office. The committee discussed concerns about brokers' differing preferences and the potential for misuse. The point was also made that a listing agent can currently share their link to their listing in social media, but that it just takes an extra copy/paste step and generate their social media post outside of Paragon. The committee concluded that while the feature could be useful for some, it might create more problems than benefits, and no action was taken on the report.

Douglas County Property Search - Public Access

The committee next discussed the Douglas County Property Search website and that a public view option now exists to view property data if the viewer is authorized by KS Statute. The site itself simply asks the site visitor if they are the owner, real estate professional, appraiser, etc. (those authorized) on an honor system. The county appraiser was asked to consider implementation of some method of two-step authorization, or at least require a name and/or phone number, creating an additional layer of protection. The county appraiser was also asked to include a stronger warning on the site page in which a site visitor identifies themselves as authorized.

The committee also compared the public level of access to the county appraiser's property search to neighboring counties. Johnson county has a stronger warning as well as requiring a name, phone number, and even a license number for real estate professionals and independent appraisers.

The committee also reviewed and considered the opinion of legal counsel regarding the topic. Additionally, the committee discussed whether to discontinue providing weekly data to the county appraiser's office, from the MLS.

In conclusion, MLS Staff has been directed to follow up with the county appraiser on the previous request from the MLS, now that the county appraiser has had time to evaluate and potentially investigate options. While there was discussion about withholding future data from the county appraiser, it was determined that at this stage it will be better to follow up in a professional tone and request an update on the request.

Last on this subject, Staff was asked to request some terminology definitions that exist on the property report for Type, Class, and Validity.

Real Estate Data Access Concerns

Rob discussed concerns about public access to real estate listing data, particularly regarding the "active" and "inactive" status labels. He expressed worry that the current system might not adequately protect sensitive property information and could confuse both real estate professionals and the general public. Rob suggested asking for clarification on the proper status definitions and proposed potentially communicating industry confusion about the system to authorities, while also considering temporarily withholding data access until safeguards are improved.

Property Data Privacy Concerns

Rob discussed concerns about protecting property information, particularly regarding public access to property details and valuation data through platforms like Zillow. He expressed worry about privacy issues, especially for vulnerable individuals, and suggested requesting additional security measures from the county. Rob noted that while some information is publicly available anyway, stronger safeguards could help protect sensitive data and maintain client relationships.

LawrenceRealtor.com and Public Access to Private Information

The committee discussed concerns about public access to certain information on the LawrenceRealtor.com website, for example, the MLS Citation Schedule and other MLS Resources. Meeting agendas and minutes were also mentioned. The committee agreed that a list needs to be generated to identify which resources should be public facing versus private. With the MLS committee making final decisions on access levels. The group also addressed issues with the new website's mobile functionality and discussed moving sensitive information to a member portal.

Adjournment

Having reached the end of the meeting time, the committee scheduled their next meeting for Monday, June 8th at 1:00 PM, and the meeting was adjourned.